

# BRAND MONK ACADEMY

## Refund Policies for Brand Monk Academy:

### *1. Course Refunds:*

#### 1.1 Refund Eligibility:

- Full refunds are available if requested within [number] days from the date of purchase.
- Refund requests made after the specified period will not be considered.

#### 1.2 Course Completion:

- No refunds will be issued once a course is marked as completed or if a significant portion of the course content has been accessed.

### *2. Digital Products and Resources:*

#### 2.1 Refund Eligibility:

- Refunds for digital products (e.g., e-books, templates) are available within [number] days of purchase.
- Products must be in their original, unopened state to be eligible for a refund.

### **3. Service Refunds:**

#### 3.1 Refund Eligibility:

- Refunds for services (e.g., consulting sessions, workshops) are subject to the terms agreed upon during the service booking.
- Cancellations made within [number] days of the scheduled service may be eligible for a partial refund.

### **4. Refund Process:**

- 4.1 Refund Request:
  - To request a refund, please contact our customer support team at [brandmonkacademy@gamil.com] within the specified refund eligibility period.
- 4.2 Refund Approval:
  - Refunds are subject to approval and may be declined if the request does not meet the criteria outlined in this policy.
- 4.3 Refund Timeframe:
  - Approved refunds will be processed within [number] business days of the request approval.

## **5. Exceptions:**

- 5.1 Course Modifications:
  - We reserve the right to modify or discontinue any course or service, in which case eligible refunds will be provided.
- 5.2 Technical Issues:
  - Refunds will be considered in the case of technical issues preventing access to course content or services. Please contact our support team for assistance

## ***7. Changes to Terms and Conditions:***

We reserve the right to update these terms and conditions. Any changes will be effective upon posting the revised terms on our website.

## ***8. Contact Us:***

If you have any questions or concerns about our refund policy, please contact us at [brandmonkacademy@gmail.com](mailto:brandmonkacademy@gmail.com)